



Ella Cornforth  
Regional Manager  
North East Office

## Curriculum Vitae

<b>Professional title</b> <b>Occupational</b> <b>Advanced</b>	<b>Regional</b>	<b>Manager</b> <b>Therapist (HPC Registered)</b> <b>Member of BABICM</b>
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### Current Role:

**2004 – Present: JS Parker Limited, North East Office, Regional Manager**

- Responsible for the operation and running of the JSP North East Office
- Providing professional supervision to Case Managers
- Providing support to clients and families living with a brain injury
- Working with families, solicitors, receivers and other professionals to offer a comprehensive case management service, tailored to needs of client, family and medico-legal process

We provide case management services to a large number of brain injured clients and their families across the North East and into Scotland. This involves management of a high number of care, support or rehabilitation packages to clients who have complex cognitive and/or physical difficulties. JSP Newcastle currently provide this service to 58 clients and manage 113 Support Workers. We also work with a small number of spinally injured clients and their families.

Although not always carrying out my own dedicated caseload, I frequently work as practitioner alongside Case Manager colleagues to provide service directly to clients and families. Also work as a practitioner to provide assessment or short term input where appropriate.

I have some experience of writing Expert Reports and have given evidence in Court and at Criminal Injuries Compensation Authority Hearings.

I enjoy developmental work with the aim of constantly monitoring and improving professional practice and delivery of excellent quality service to clients and families.

I have successfully led the team through CSCI registration and 3 inspections. Following our first inspection in 2004, we have maintained our rating as 'Excellent' to the present date.

I have co-written a chapter in a book 'Good Practice in Brain Injury Case Management', published in June 2006 .

My practice observes the Code of Practice and Guidelines for Brain Injury Case Management, as established by the British Association of Brain Injury Case Managers.

I am registered with the Health Professions Council and am an Advanced Member of the British Association of Brain Injury Case Managers.

### **Previous Case Management Experience**

#### **2003 – 2004 JS Parker Limited, North East Office, Senior Case Manager**

In January 2003 I became a Senior Case Manager and undertook supervision of Case Manager colleagues, as well as continuing to hold a caseload of brain injured adults and children.

I also undertook continued to undertake Expert Case Management work under the guidance of long-standing and experienced Expert Case Manager Jackie Parker.

#### **2001 – 2003 JS Parker Limited, North East Office, Case Manager**

I joined JS Parker Limited in November 2001, as a member of the newly opened North East Office. My previous training and experiences led me to develop a client centred and problem-solving approach in provision of case management services, working in collaboration with brain injured people, people with spinal injuries, their families and carers. I managed a full caseload of clients pursuing personal injury cases, clients pursuing claims through the CICA and post trial cases.

I carried out comprehensive assessments, and put into place support packages including 24 hour support package to young adults, buddy packages to children, complex support and rehabilitation packages to adults and children.

### **Previous Professional Experience and Qualifications**

I have been a professionally qualified Occupational Therapist since 1992, working full time in community-based services until 2001.

Whilst working in community-based services, I worked with a client group of children and adults with physical, sensory and learning disabilities. My duties included assessment of functional abilities as well as recommendation/ provision of equipment, adaptations or rehabilitation programmes. I developed a special interest in working with clients with an acquired brain injury.

#### **1995 – 2001 Gateshead MBC – Community Based Services, Occupational Therapist**

In 1995 I joined Gateshead Community Based Services and continued to work with adults and children in domestic and residential settings.

In 1999 I led the development of a Community Re-ablement Service, which provided therapeutic support packages to clients with neurological and orthopaedic problems

including clients with brain injury. This involved recruitment, management, supervision and training of support worker staff.

Whilst working as an Occupational Therapist, I was also a Fieldwork Educator and Assessor for Bsc Occupational Therapy students and a member of the Panel of Assessors and Interviewers at Newcastle University at Northumbria.

**1992 –1995 Walsall MBC-Social Services Department, Community Occupational Therapist**

In 1993 I initiated and developed a support service for people with acquired brain injury, whilst working at Walsall Social Services. I managed this service in partnership with Headway.

**Academic qualifications:**

1989-1992 Dip COT (University of Coventry)

**Post Qualification Training:**

CPD & Training Log is available upon request