



Jacqueline Susan Parker
Brain Injury Case Manager

Curriculum Vitae

**Professionally Qualified Social Worker
(Dip.Ass, CQSW), Certificate in Counselling**

2009 to present **Director of JS Parker Ltd and JSP Training Ltd**

1994 to 2009 **Partner of JS Parker & Associates,
Director of JSP Manchester Ltd and JSP Training Ltd**

Jackie is a Director and clinical lead of JSP, which is a case management and rehabilitation organisation, providing specialist brain injury case management; the provision of home based rehabilitation programmes and support worker training programmes. It is one of the largest specialist case management organisations in the UK with offices in Sheffield, Manchester, Edinburgh and the North East of England.

Jackie has specialist expertise in designing and implementing support packages for brain injured clients from 'walking wounded' to 24-hour care packages for people with complex physical and cognitive needs. She has wide ranging skills in expert witness report writing, for both claimant and defendants, and a high level of medico-legal expertise and experience of giving evidence in court.

In addition, Jackie is regularly asked to speak at national conferences, addressing issues arising from providing case management services to individuals with brain injury, their families and carers.

2008 **Co-author (with Lucy Naven) of Chapter 9 'Brain Injury, Case Management and Financial Abuse: A Complex Affair' 'Good Practice in Safeguarding Adults' (2008)**
Working Effectively in Adult Protection.
Jessica Kingsley Publications: London

June 2006 **Editor:**
'Good Practice in Brain Injury Case Management' (2006)
A Guide to Effective Case Management.
Jessica Kingsley Publications: London

- June 2006-
June 2009** **Council member:**
BABICM (British Association of Brain Injury Case Managers)
- June 2000 –
June 2003** **Chair:**
BABICM (British Association of Brain Injury Case Managers)
- 1996** **‘A Hidden Disability’**
Report of the Social Services Inspectorate Traumatic Brain Injury Rehabilitation Project. As a member of the Department of Health funded project team in Sheffield, I presented evidence to the SSI team and one of my cases was included in the booklet as an example of best practice with regard to a Community Care Package.
- 1995** **Neuro-Rehabilitation Conference, Leeds:**
Co-presenter of paper to this international conference, entitled ‘Family Focus – A Model of Service to Traumatic Brain Injured Families’.
- 1990 – 1996** **Social Worker:**
Social Services Department, Sheffield:
1990-1992 Social Worker
Neurological Ward, Royal Hallamshire Hospital
1992-1996 Specialist Social Worker
Traumatic Brain Injury. Intensive long-term work with head injured people and families, using Community Care Act.
- 1988-1990:** **Post-graduate Social Work training:**
Sheffield University.
- 1986-1988:** **Deputy Manager, Mental Health Hostel:**
London Borough of Hounslow
- 1985-1987:** **Certificate in Counselling CAS London**
- 1982-1985:** **Barnardo’s Residential Team Leader & Social Worker:**
Residential Unit for emotionally disturbed adolescent girls in the care of the Local Authority.
- 1981-1982:** **Residential Social Worker:**
London Borough of Southwark
For adolescent boys in local authority care and on secure remand.
- 1980-1981:** **Local Authority Residential Social Worker:**
Surrey Social Services - Adolescent Unit.
- 1980:** **BA (Hons) English Literature:**
University of East Anglia, Norwich.