



CURRICULUM VITAE

Lorna Knowles

Regional Manager BA (HONS), Dip SW

**JS Parker Ltd
Unit 2.4 Waulk Mill
51 Bengal Street
Manchester
M4 6LN**

Tel: 0161 247 7756

PROFESSIONAL MEMBERSHIPS

Advanced member of the British Association of Brain Injury Case Management

Member of Brain Injury Social Work Group - No. 771

PROFESSIONAL EMPLOYMENT

June 2008 to present day

Regional Manager

February 2005 – June 2008

Senior Case Manager

April 2003 – February 2005

Case Manager

- Assessment and preparation of costed Case Management reports for clients for medico-legal purposes that have suffered traumatic brain, spinal and birth injuries.
- Provision of Case Management service, including assessment of need, recruitment, supervision and management of support staff, both in the community and in liaison with residential rehabilitation units and publicly funded bodies.
- On going co-ordination of care and support for clients pre and post settlement.

February 1996 – April 2003

**Youth Offending Team Officer
Sheffield Youth Offending Team**

- Assessment of young people appearing before the courts from custody.
- To design, co-ordinate and manage packages of support and care for young people on bail or remand.
- To provide the court with information and guidance on issues regarding bail and remand.
- Member of the Sheffield City Council Fostering panel.
- Involved in the recruitment and training of foster carers.
- Experience of working with and managing difficult and challenging behaviour.
- Experience of working with issues of drug, alcohol and solvent misuse.

ACADEMIC QUALIFICATIONS

1999 – 2000

**Diploma in Social Work
Open University**

March 1998 – September 1998

**Foundation in Management
Sheffield City Council**

1986 – 1990

**BA (HONS) Home and Community
Studies 2:1**

EXPERTISE SHARING

September 2003

**Team Building for Support Workers
JSP Sheffield**

January 2005

**Record Keeping
JSP Sheffield**

March 2005

**Continuous Professional Development
JSP Sheffield**

May 2005

**Information Technology and Record Keeping
JSP Sheffield**

June 2006

**Case Study on Family Mediation
JSP Sheffield**

June 2006

**Continuous Professional Development
JSP, Sheffield, Manchester and Newcastle**

November 2006

**Speaker at *Sex, drugs, rock 'n' roll and brain injury.*
JSP conference on moral & ethical dilemmas for practitioners**

July 2007	Welfare Benefits JSP, Sheffield, Manchester and North East
January 2008	The Funding and Management of Rehabilitation and Care. Who is responsible? Exchange Chambers
April 2008	BABICM – Advanced Peer Reviews
July 2008	Client Plans and Client Review JS Parker Ltd
September 2008	Client Plans and Client Reviews JSP Sheffield
February 2009	Continuous Professional Development JSP Sheffield

EXTERNAL TRAINING AND WORKSHOPS (PAST 5 YEARS)

January 2004	Case Managers in Litigation Neil Whiteley, Solicitor Irwin Mitchell Sleep Disorders Nigel Schofield, Consultant Clinical Psychologist Derby City General Hospital Perspective on Brain Injury Rehabilitation Dr N Haboubi, Consultant in Rehabilitation Medicine Linden Lodge Rehabilitation Unit, Nottingham City Hospital
March 2004	Brain Injury and The Impact on Relationships BIGWIG Northampton Team Leader Building Jackie Parker, Partner JSP
April 2004	Disability Benefits Gill Westcott, Principal Welfare Rights Officer, Nottingham Mental Incapacity Bill Jane Goulding, Head of Personal Injury Team, Freethcartwright LLP Solicitors, Nottingham
May 2004	Making the best possible Disability Living Allowance and Attendance Allowance Claims Benefits and Work, Birmingham The Court Act Jane Wright, Solicitor Irwin Mitchell
June 2004	Child Protection Barnardo's

November 2007	Somewhere to Live, Someone to Love, Something to Do JSP
January 2008	Challenges for today's Case Manager Irwin Mitchell Manchester
May 2008	BISWG AGM – Money Matters
June 2008	Welfare Benefits Update Irwin Mitchell Leeds Mental Capacity Act update Irwin Mitchell Manchester
October 2008	BISWG 9th Legal Seminar
November 2008	Head Forward Conference
February 2009	Statutory Services – Help or Hindrance Irwin Mitchell, Leeds

INTERNAL TRAINING AND WORKSHOPS (PAST 5 YEARS)

January 2004	Welfare Benefits Jane Warren and Rita Greaves, Senior Case Managers JSP Training Ltd
March 2004	Receivership Issues Niall Baker, Receiver Irwin Mitchell
April 2004	How to deal with difficult people Tracy Banks and Penny Fitzgerald, Case Managers JSP Training Ltd
July 2004	Family Education Day JSP Training Ltd
December 2004	Brain Injury Assessment – how do we work together? JSP Training Ltd
May 2005	Developing competencies in working alongside families Verna Morris, J S Parker & Associates Training and Development Officer.
August 2005	Providing Evidence for Court
December 2005	Brain Injury and the role of the Occupational Therapist JSP occupational therapy team

January 2006	Writing Witness statements Jackie Parker, Partner JSP
February 2006	POVA update JSP Training Ltd
March 2006	Going to Court Jill Harris, JSP Senior Case Manager
June 2006	Brain injury – Experiences from a family members perspective. Jill Dewick, JSP Rehabilitation Assistant
December 2006	Support Workers Training and Development Pathways Costings JSP Training Ltd
February 2007	Visual Perception Rachael Reid and Suzanna Taylor, JSP Occupational Therapists
March 2007	Motivational Interviewing Jackie Parker, Partner JSP Experiences with Family Court Lucy Naven, Senior Case Manager, JSP Training Ltd
April 2007	Drug Awareness and Brain Injury Claire Edgar, Case Manager, JSP Training Ltd Motivational Interviewing Jackie Parker, Partner JSP
May 2007	Mental Capacity Act Claire Edgar, Case Manager, JSP Training Ltd
June 2007	Motivational Interviewing Jackie Parker, Partner JSP Client Centred Goal Setting Alison Fletcher, Senior Occupational Therapist JSP
September 2007	Managing Self-Harm and Suicide JSP Training Ltd
November 2007	Mental Capacity Act Claire Edgar, Senior Case Manger, JSP Training Ltd
February 2008	Policies and Procedures JSP Training Ltd Safeguarding Adults Rachel Redhead, JSP Training Ltd
March 2008	Medico-legal Updates Jackie Parker, Partner

April 2008	Advanced Motivational Interviewing JSP Training Ltd
May 2008	Employment Law Ivan Neary, Partner
October 2008	Mental Capacity Act Claire Edgar, Senior Case Manger and Rachel Redhead, JSP Training Ltd
February 2009	Employment Law Update Ivan Neary, Partner