



Lucy Naven
Senior Brain Injury Case Manager

Curriculum Vitae

Professional title:

BSc (Hons), MSc., C.Psychol. Chartered Occupational Psychologist

Member of:

Advanced member of **BABICM (British Association of Brain Injury Case Managers)**

Full Member of **The British Psychological Society**

Full Member of **The Division of Occupational Psychology**

Professional employment:

Jan 2004 – present **Senior Case Manager**
April 2001 – Jan 2004 **Case Manager**

JS Parker Ltd, Case Management and Rehabilitation Services

- Assessment and preparation of costed Case Management reports for clients with acquired and traumatic brain injury.
- Provision of Case Management services, including assessment of need, recruitment, training and supervision of support staff, both in the community and in liaison with residential rehabilitation units and publicly funded bodies.
- Supervision of a small team of Case Managers.

Feb 2000 – April 2001 **Head Injury Co-ordinator/Case Manager**

Lincoln District HealthCare

- Domiciliary assessment of rehabilitation needs of people who have recently acquired a traumatic brain injury.
- Recommending, co-ordinating and monitoring rehabilitation programmes, from acute care through community care to a return to meaningful activity.
- Developing better joined up working practices between health and social services.
- Project managing a rigorous evaluation of the costs and benefits of having a head injury co-ordinator in Lincolnshire.

March 1996 - Jan 2000 Higher Occupational Psychologist

Employment Service

- Occupational assessment, counselling, action planning and report writing for people with disabilities seeking to gain and retain employment.
- Research -working with Regional Disability Services using Occupational Psychology solutions to investigate current issues, along with implementing and evaluating solutions,
- Training - analysis of need, design, delivery and evaluation of various training courses (including Level A to non-Psychologists)
- Support for Disability Employment Advisers and DSTs in providing appropriate support for clients.

Summer 1994; June 1995; Oct 1995 - March 1996

PG&A Management Education, Training and Development

- In order to fully understand the demands of a busy management consultancy, 1 spent time shadowing, and then assisting, a Business Consultant. The experience ranged from evaluating client needs, developing new courses, delivering training, assessing results and consultancy to senior management. The majority of this was concerned with NVQS.

July - Sept 1995: Research Assistant (placement as part of MSc)

South Glamorgan TEC

- Project leader - evaluating Higher Level Skills Training in South Glamorgan in order to aid future strategic planning
- Working as a member of research team carrying out research and information searches, providing a press cuttings service and collecting relevant data for current research projects.
- Analysing research findings and editing research projects.

Expertise sharing:

Chapter 9 'Recruitment of Brain Injury Support Workers'

Co-author: Ivan Neary

Good Practice in Brain Injury Case Management

Jessica Kingsley Publishers: London 2006

Chapter 11 'Support Worker Training: An Example Training Package – 'Supporting an Individual with an Acquired Brain Injury'

Co-author: Jayne Brake

Good Practice in Brain Injury Case Management

Jessica Kingsley Publishers: London 2006

Delivery of Brain Injury Breakfast: Age Discrimination

29/11/06: organised through JSP Training Ltd

Delivery of Brain Injury Breakfast: Experience with Family Court: A Case Study

07/03/07: organised through JSP Training Ltd

Academic qualifications:

- 1994 - 1995** **University of Wales Cardiff**
MSc Occupational Psychology
- 1991- 1994** **University of Wolverhampton**
BSc (Hons) Psychology with Sociology (Upper Second)

External training and workshops (past 5 years):

- 28/02/02** **Special educational needs**
IM
- 09/05/02** **BABICM/CMSUK meeting**
BABICM/CMSUK
- 16/10/02** **Sexuality and Vulnerability after TBI**
BABICM
- 14/01/03** **Dealing with Conflict, Disputes and Confrontation**
Mindfields
- 15/01/03** **Running an OCN Programme**
NOCN
- 12/03/03** **Insight and Awareness after TBI**
IM/BABICM
- 20/03/03** **Exploring Flexible Assessment Strategies**
NOCN
- 19/06/03** **BABICM AGM & legislative, Legal and Clinical Issues for BICMs**
BABICM
- 27 & 28/06/03** **Cognition, Emotions and Behaviour**
Brain Tree Training
- 02/10/03** **Brain Injury Legal Seminar**
BISWG/Stewarts
- 21.05.04** **Psychological approaches to aggression after brain injury**
BABICM/David Manchester
- 11/04/05** **Suicidality Evening Seminar**
BISWG
- 16/06/05** **Annual Conference “Predicting the Outcome”** BABICM
- 14/06/06** **Brain Injury in the Family**
Irwin Mitchell & Sheffield West PCT
- 23/10/06** **Road to Recovery – the aftermath of brain injury**
Headway
- 07/11/06** **Skills for Clinical and Case Supervision**
Skills Development Service
- 23/11/06** **Sex, Drugs and Rock’n’Roll and Brain Injury**
JSP Training Ltd
- 13/03/07** **Minimising Obstacles Maximising Outcomes in Acquired Brain Injury**
Tyne & Wear NHS & Irwin Mitchell Solicitors
- 23/04/07** **Assessing Parenting Skills**
Nottingham Brain Injury Special Interest Group
- 15/06/07** **Skills in Managing Self Harm and Suicide**
SDS Workshops

Internal training and workshops (past 5 years):

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| 29/01/02 | Recording and Medico-Legal Costings Ivan Neary – Partner JSP |
| 26/02/02 | Recruitment Issues Alison Wadey - JSP |
| 20/03/02 | Feedback from Court JSP |
| 24/04/02 | Report Writing JSP |
| 22/05/02 | Code of Best Practice in Early Rehabilitation John Davis – IM Solicitors |
| 10/12/02 | Employment Advisory Service EAS |
| 12/12/02 | Integrated Care Pathway for brain injured people in Sheffield Jenny Garber & Maggie Campbell - Brain Injury Co-ordinators |
| 23/01/03 & 20/02/03 | Vulnerable Adults Jackie Pritchard |
| 07/04/03 | Risk Assessment/Maintenance Manuals/Record Keeping JSP |
| 29/04/03 | Supervision of Support Workers Jane Warren - JSP |
| 27/05/03 | Cognitive Therapy following TBI Nick Morton – Neuro-psychologist |
| 08/12/03 | Motivational Interviewing David Manchester |
| 11/12/03 | Health and Safety Issues & Risk Assessment JSP |
| 15/03/04 | What is an OT? Jayne Brake and Alison Fletcher - JSP |
| 15/03.04 | Employment Law Ivan Neary - JSP |
| 20/05/04 | BNA BNA |
| 11/05/04 | The Courts Act Jane Wright – IM Solicitors |
| 9 & 10/06/04 | Motivational Interviewing David Manchester |
| 01/07/04 | Child Protection Training Barnardos |
| 06/07/04 | Epilepsy awareness Epilepsy Liaison Nurse |
| 08/07/04 | Case Study Jenny Garber |
| 04/11/04 | Suicide Awareness Training Karen Ledger |
| 02/12/04 | Supervision Training Jackie Pritchard |
| 15/02/05 | Multicultural issues |
| 20/04/05 | Brain Injury Breakfast – Client Centred Goal Setting Alison Fletcher |

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| 19/05/05 | Brain Injury Breakfast – “Lazy or Lacking Initiation Jayne Brake |
| 15/06/05 | Developing competencies in working alongside families Jenny Garber & Jackie Parker |
| 24/06/05 | Future Financial Protection for CoP Cases Ian Potter & Paul Stevens – Irwin Mitchell Solicitors |
| 19/07/05 | Derby Mobility Centre Driving Assessment Rachael Reid - JSP |
| 09/08/05 | Providing Evidence for Court Anna Bristow and Neil Whitely |
| 12/10/05 | Implications of the Sowden Case for Case Managers J S P Training Ltd |
| 29/11/05 | Support Worker Training Pathway J S P Training Ltd |
| 02/12/05 | Brain Injury and the role of the Occupational Therapist J S P Training Ltd |
| 23/01/06 | Expert Witness Training J S P Training Ltd |
| 26/01/06 | Support Worker Induction, Training and Development Pathway J S P Training Ltd |
| 27/02/06 | NSF for Long Term Conditions J S P Training Ltd |
| 28/02/06 | POVA Update Training J S P Training Ltd |
| 26/04/06 | Feedback from Fatigue Workshop J S P Training Ltd |
| 11/05/06 | How to organise consistent support for a school age child J S P Training Ltd |
| 23/05/06 | Case Study – Experiences with an Adolescent Child J S P Training Ltd |
| 01/06/06 | Brain Injury experiences from a family members perspective J S P Training Ltd |
| 08/06/06 | Mental Capacity Act 2005 Ian Potter & Ruth Wright – Irwin Mitchell Solicitors |
| 28/06/06 | Case Study – Family Mediation J S P Training Ltd |
| 04/07/06 | Feedback from understanding ABI & Adolescence Conference J S P Training Ltd |
| 06 & 07/07/06 | Motivational Interviewing David Manchester |
| 11/07/06 | Medico-legal training session Henry Witcomb, Barrister |
| 14/09/06 | Motivational Interviewing JSP Training Ltd |
| 17/10/06 | Motivational Interviewing JSP Training Ltd |
| 05/12/06 | JSP – a client centred organisation? JSP Training Ltd |
| 08/12/06 | Christmas Study Day JSP Training Ltd |
| 19/12/06 | Support Worker Training & Development Pathway – Costings Workshop JSP Training Ltd |
| 30/01/07 | Quality & Consistency in Report Writing JSP Training Ltd |

20/02/07 **Brain Injury Breakfast – Visual Perception Course Feedback**
JSP Training Ltd

01/03/07 **Motivational Interviewing**
JSP Training Ltd

12/03/07 **Safeguarding Children Update Training**
JSP Training Ltd

11/04/07 **Mental Capacity Act 2005**
JSP Training Ltd

18/04/07 **Brain Injury Breakfast – Drug Awareness and Brain Injury**
JSP Training Ltd

26/04/07 **Motivational Interviewing**
JSP Training Ltd

22/05/07 **Brain Injury Breakfast – Boundary Issues for Support Workers: A case study**
JSP Training Ltd

13/06/07 **Brain Injury Breakfast – Client Centred Goal Setting: Part 1**
JSP Training Ltd